

BOOKING & CANCELLATION POLICY TERMS & CONDITIONS :

BOOKINGS

Availability of suits can be informed / advised on phones/ email. However, booking will be confirmed on receipt of **100%** advance payment.

In case of cheque payment, cheque should be drawn on “**SAMUDRA SPARSH**”. Confirmation of booking will be given only after realization of cheque by mail/sms

All reservations made during the **peak season** will have **3 day** validity. Booking will stand cancelled, if payment is not received confirming the booking within **3 days**.

The payment received against booking can be adjusted to other date/s of booking subject to availability of rooms during the said period.

CANCELLATION

- 1) All confirmed bookings if cancelled during **Peak season**, will attract
 - a) **50%** cancellation charge **up to 30 days** prior to the Date of Check-In.
 - b) **75%** cancellation charge **up to 15 days** prior to the Date of Check-In.
 - c) **100%** cancellation charges are applicable for cancellations **within/ up to 72 hours** prior to the Date of Check-In..
- 2) All confirmed bookings if cancelled during **Off season**, will attract
 - a) **50%** cancellation charge **up to 15 days** prior to the Date of Check-In.
 - b) **100%** cancellation charges are applicable for cancellations **within/ up to 48 hours** prior to the Date of Check-In.
- 3) For early check-out 100% cancellation charges (equal to room rate) will be levied for the number of days booking is cancelled.
- 4) All refunds if applicable, will be made by cheque payable to the payee in question.

Miscellaneous

Rates are exclusive of all applicable taxes. They are based per room accommodating two persons (2 pax) only.

Early check-in or late check-out is subject to management approval.

The hotel reserves the right of admission. Accommodation may be denied to guests posing as a 'couple' if suitable proof of identification is not presented at check-in.

Luxury tax of 10% is currently applicable on all services offered at the Resort. If there is any further levy by the Central Government or the State/ Government, the same shall apply with immediate effect.

Rates and packages are subject to change without notice.

All additional days of stay will be charged on pro rata basis

All rights of entry reserved with the management

SAMUDRA SPARSH